



PATIENTS' RIGHTS AND RESPONSIBILITIES

Your Rights as a Patient of Healthy Horizons Pediatrics

1. You have the right to receive medical care that meets the highest standards regardless of your race, religion, national origin, any disability or handicap, gender, sexual orientation, gender identity or expression, age, military service, or the source of payment for your care.
2. You have the right to be treated respectfully by others, and to be addressed by your proper name without undue familiarity.
3. You have the right to privacy within the capacity of Healthy Horizons Pediatrics
4. You have the right to seek and receive all the information necessary for you to understand your medical situation.
5. You have a right to know the identity and the role of individuals involved in your care.
6. You have the right to access your medical record.
7. You are entitled to know about any financial or business relationships the medical center has with other institutions, to the extent the relationship relates to your care or treatment.
8. You have the right not to be exposed to the smoking of others.
9. You have the right to take part in decisions relating to your health care.
10. You have the right to obtain a copy of the office policies that apply to your role as a patient.

Your Responsibilities as a Patient of Healthy Horizons Pediatrics

1. Provide accurate and complete information regarding your identity, medical history, hospitalizations, medications, dietary supplements (herbal and other nutritional supplements), and current health concerns. Report any changes in health to care providers.
2. Follow treatment plans recommended by your child's pediatricians.
3. Participate and collaborate in your child's treatment.
4. Be considerate and respectful of other patients and office personnel.
5. Follow HHP's rules and regulations, including those that prohibit offensive, threatening, and/or abusive language or behavior, and the use of tobacco, alcohol, or illicit drugs or substances.
6. Provide accurate and complete financial information and work with the medical center to ensure that financial obligations related to your care are met.